Dear Student,

Welcome to the start of a new semester. These are challenging times and, in the midst of COVID-19, a lot of things might seem uncertain. I encourage you to embrace the uncertainty and remember that when things are uncertain anything is possible.

By now, you should know that being a successful student requires strategy, planning, and a lot of hard work. Rest assured, you have everything you need to succeed and we are here to support you along your journey.

Let’s do this together!

Sincerely,

Jason Rivera, Ph.D.
Vice Chancellor for Student Academic Success
Find your course in the Schedule of Classes. In the section comments, you should see information regarding if the course is being taught in Sakai or Canvas.

**Confirm How You Will Communicate.** Check to make sure you meet the following basic requirements for remote learning:

- Computer with reliable, high-speed internet connection
- Up-to-date internet browser supported by Canvas
- Camera for still and video images (or smartphone)
- Headphones or earbuds (computer mics usually work)
- Smartphone or webcam for office hours or meetings
- Microsoft Office to open files. Rutgers students have no-fee access to this and other software applications: [https://it.rutgers.edu/ms-office/ms-office-for-students/](https://it.rutgers.edu/ms-office/ms-office-for-students/)
- Courses can also be accessed on mobile devices

Your course faculty will be letting you know how they will be communicating with you and will share guidelines for communicating with them. Make sure that your Canvas notifications are enabled (and not going to your junk folder!).
Download and practice using Zoom and Webex

- Zoom tutorials can be found at https://it.rutgers.edu/zoom/
- Webex tutorials can be found at https://it.rutgers.edu/webex/

Check Rutgers University Libraries' guidance for using their resources while you’re away from campus. You can connect to databases and other electronic resources from anywhere with internet connection.

The library can be accessed remotely through the following link: https://www.libraries.rutgers.edu/using-libraries-during-covid-19
Presemester Success Tips

- Internet stability is critical. If you experience network slowness while attending class virtually, try turning off other services that use substantial bandwidth (such as Netflix or video games). Consider talking with your roommates, parents, siblings, or whoever else is using the internet bandwidth about when you need to be online.

- Download Mobile Apps like Zoom, Webex, Canvas and the Rutgers-Camden App for use on your mobile devices.
Reach out to Rutgers-Camden IT Help Desk with your questions at 856-225-6274 or by emailing help@camden.rutgers.edu.

For additional information on student success tips, supports & services visit: success.camden.rutgers.edu